

CIP

SERVICES



1

Premium Lounge&Service International Departure

Location: T2 Premium Lounge Int. Dep.

Feel above the clouds even on the ground with our Premium Lounge&Service. The passengers will be away from classical airport formalities, specially designed for offering unique journey experience beyond expectations with seamless and privileged service for your both way journey.

- Greeting the passenger by name upon terminal
- Luggage assistance by a porter
- Private passport control
- Private customs control
- Delicious hot / cold dishes, alcoholic / non-alcoholic beverage service*
- Complimentary WIFI internet
- Baby feeding and changing room
- Kids game room
- TV Broadcast
- Exclusive Duty-Free Store
- Charging station for electronic devices
- Smoking Area
- Flight information monitors
- VIP transfer from terminal to aircraft



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Premium Lounge & Service International Departure

*Starting from April 2025, it is even more exclusive and comprehensive. Our Premium CIP service will be available at T2, in the brand new lounge.

Our new features:

- A La Carte Menu by chef cuisine.
- Entertainment and relaxation corner.
- Outside F&B order available on purchase
- Bar Concept with unlimited imported/premium alcoholic beverages service
- Duty Free personal shopper





Frapport TAY
ANTALYA
Airport



Premium Lounge&Service International Arrival

Location: T2 Premium Lounge Int. Arr.

Feel above the clouds even on the ground with our Premium Lounge&Service. The passengers will be away from classical airport formalities, specially designed for offering unique journey experience beyond expectations with seamless and privileged service for your both way journey.

Service Flow:

- Meet & Greet at the aircraft gate with a hand board
- VIP transfer to the terminal
- Luggage assistance by a porter
- Private passport control
- Private customs control
- Delicious hot / cold dishes, alcoholic / non-alcoholic beverage service
- Complimentary WIFI internet
- Baby feeding and changing room
- Exclusive Duty-Free Store
- Charging station for electronic devices





3

Elite Lounge&Service Int. Dep.

Location: T1 Comfort Lounge Dep. & T2 Elite Lounge Dep.

Do not worry to catch the flight! Enjoy the end of your vacation with no loss of time. Our smiling CIP team will help you through all procedures before the flight. Privileged terminal entrance and check-in counters, privilege passport control and security check; all will be completed within a matter of minutes. In the end, crown your travel experience with our delicious treats offered at our CIP Lounge.

Service Flow:

- Greeting the passenger at the CIP meeting point outside the terminal
- Entering the terminal through a private gate
- Completing the check in process faster at dedicated counters
- Exclusive passage through the passport control
- CIP Lounge (Two hours stay)

CIP SERVICES



Service Flow of Elite
Lounge & Service Int. Dep.



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Elite Lounge&Service Int. Dep. Offers:

- Free WIFI internet
- TV Boardcast
- Flight information monitors
- Restrooms & Baby care room.
- Smoking Area. (T2)
- Complimentary local beer & wine
- Buffet

From April 2025, additional facilities at T2:

- A La Carte Menu on purchase
- Entertainment and relaxation corner on purchase
- Outside F&B order available on purchase
- Bar Concept with unlimited local alcoholic beverages (beer&wine) and premium imported alcoholic beverages available on purchase.
- Kids play room.



4

Elite Lounge&Service Int. Arrival

Location: T1 Comfort Lounge Arrv. & T2 Elite Lounge Arrv.

- Arriving passengers with a reservation must apply to the Meeting Points visibly located in front of the passport control points at International Terminal 1 and International Terminal 2 and present the reservation record to the CIP officer.
- Directing the booked passenger to the passport control point.
- Passing the passenger whose CIP reservation is accepted through Passport Control without the accompaniment of a CIP officer
- Escorting the passenger, who is met by the CIP officer by name behind the Passport Control point, to the baggage claim hall.
- Free of charge baggage waiting and loading of baggage onto the trolley by Porter.
- The passenger leaves the baggage claim hall with the baggage carried by Porter and the CIP officer waiting behind the gate invites the passenger to the Elite Lounge&Service Int. Arrival Lounge.
- Termination of the porter escort at the lounge point (if the passenger wishes to receive lounge service).
- (If the passenger does not wish to receive lounge service) Porter accompanies the passenger to the "welcome counters" and ends the process.

Note: We will be waiting for the guests' application to the CIP meeting point destek. (photo on the side) located before the passport cabins for providing Elite Lounge&Service Int. Arrival. Please kindly note that the service may not be cancelled or refunded in the case the meeting arrangement was done yet the guest did not show up.



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Fraport TAV
ANTALYA
Airport



**Service Flow of Elite
Lounge&Service Int. Arrv.**



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